



# LONG TERM CARE SOCIAL WORKERS OF IOWA

Fall Conference ~ October 24, 2025

The Plex at Christ Community in Ames  
5501 George Washington Carver Ave

**Friday, October 24**

**The Long-Term Care Ombudsman Program: Putting Rights First**  
Melanie Kempf, SLTCO

**Dementia Friends Iowa – Diana Crosswait, Dementia Friends Iowa**

**Safe Discharges – Christopher Dunn, DIAL**

**Alzheimer's: Awareness, Caregiving and Research**  
Erica Eikren, Alzheimer's Association

**The Partnership for Community Integration: Iowa's Money Follows  
the Person Program – Lindsey Robertson, MFP**

*This program complies with the Iowa Board of Social Worker Examiners Rules for Continuing Education, meeting 5.5 general continuing education hours*

## Fees

*New...Early Bird Special until October 1st*

**\$100 Early Bird Member Fee**

**\$200 Early Bird Non-Member Fee**

*After October 1st*

**\$125 Member Fee**

**\$225 Non-Member Fee**

## Payment

Register and pay online at [ltcswi.com/events](http://ltcswi.com/events). Credit cards are accepted for online registrations only.

Checks payable to LTCSWI can be mailed to:  
LTCSWI, 1040 Market Street, Carlisle, IA 50047

## Important Information:

- Please dress in layers as temperatures are hard to control
- Vendors will be provided with work contact information
- Lunch is included in the registration fees
- Contact [director@ltcswi.com](mailto:director@ltcswi.com) for special dietary requests
- Cancellation Policy—Fees refunded if requested by Oct 21; Refunds due to emergency must be requested in writing
- Attendees are required to print their own handouts and will be notified by email when the handouts are available.
- Registration begins at 8:00 a.m. First presentation starts at 8:30 a.m. with the last session concluding at 3:30 p.m.
- Questions? Contact 515-682-7907 or [Director@ltcswi.com](mailto:Director@ltcswi.com)

## Lodging: Holiday Inn Express

2600 East 13th Street, Ames

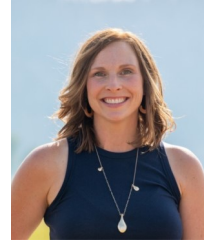
The special guestroom rate of \$100 plus tax for King or Double Queen is available until October 14. Link for making reservations: <https://bit.ly/3JDob74>

**Ceci Johnson, Executive Director, [Director@ltcswi.com](mailto:Director@ltcswi.com) or 515-682-7907**

## Conference Sessions: Friday, October 24, 2025

### **The Long-Term Care Ombudsman Program: Putting Rights First** **Melanie Kempf, Program Manager for Quality and Process Improvement, Office of the State Long-Term Care Ombudsman**

Learn about Iowa's Office of the State Long-Term Care Ombudsman Program, including role and scope. Review rules and regulations that pertain to rights of those in long-term care facilities and of Medicaid managed care members in Iowa. Discuss real-life scenarios and learn about ways to put individuals and their rights first in a highly regulated industry.



### **Dementia Friends Iowa**

#### **Diana Crosswait, Dementia Friends Iowa Volunteer (Champion)**

Increase understanding and reduce stigma of dementia. Give participants skills to help someone with dementia. Describe dementia and know the most common type of dementia. Understand 5 key messages about dementia. Learn how to effectively communicate with a person living with dementia. Learn about available community resources.

### **Safe Discharges**

#### **Christopher Dunn, LTC Unit II Manager, Dept of Inspections, Appeals & Licensure**

The presentation will highlight the requirements for discharging a resident, including the necessary documentation, to ensure a safe discharge for the resident. The presentation will also cover the expectations for discharge planning and scenarios where the staff are required to allow the resident to return to the facility.



### **Alzheimer's: Awareness, Caregiving and Research**

#### **Erica Eikren, Program Manager, Alzheimer's Association, Iowa Chapter**

This presentation covers information about the Alzheimer's Association resources, support services and how to get involved in the cause. Learn about the latest treatments available for the disease, how they work, who may be a candidate for the treatment and information regarding access and availability. Gain a better understanding around how dementia affects communication, including tips for communicating well with family, friends and healthcare professionals. Learn how behavior changes for those with dementia and how they are a form of communication, identify non-medical approaches to behaviors and recognize when additional help is needed.

### **The Partnership for Community Integration: Iowa's Money Follows the Person Program**

#### **Lindsey Robertson, Project Director, Money Follows the Person**

Participants will learn the fundamental goals and structure of the MFP program, including how it helps individuals transition from institutional settings to community-based care. Attendees will gain insight into the specific services offered through the MFP program and how it supports individuals' independence, choice, and quality of life. Participants will understand the role of various stakeholders in the success of MFP and the continued development of community-based long-term care options.



### **Exhibitors Booths Available**

Exhibitors are invited to support social workers who work in long term care settings by displaying their product or program at the Long Term Care Social Workers of Iowa Conference. Register online at [lctswi.com/events](https://lctswi.com/events). Registration deadline is **Wednesday, October 15, 2025**.



# LONG TERM CARE

## SOCIAL WORKERS OF IOWA

### Registration Form

Fall Conference ~ October 24, 2025

**Space is limited, so register early!**

#### Payment Options:

1. Register and pay online by credit card at [ltcswi.com](http://ltcswi.com) **OR**
2. Register by completing this form and mailing your check to the address below

Name \_\_\_\_\_

Facility/Agency \_\_\_\_\_

Facility Address \_\_\_\_\_

Daytime Phone # \_\_\_\_\_

Professional License # \_\_\_\_\_  
(If applicable)

E-Mail : \_\_\_\_\_

#### Email Address Required For Registration Confirmation and Handout Notification

If you do not receive registration confirmation or handout notification before the conference, contact [director@ltcswi.com](mailto:director@ltcswi.com) or 515-682-7907

#### Conference Registration

##### Early Bird Special Until Oct 1st

- ☐ \$100 Early Bird **Member** Fee
- ☐ \$200 Early Bird **Non-Member** Fee

##### After Oct 1st

- ☐ \$125 **Member** Fee
- ☐ \$225 **Non-Member** Fee

Note: Retiree & Student Fees Discounted 50%

#### LTCSWI Membership

**\$75 Membership Fee** to join/renew

Total Enclosed: \$ \_\_\_\_\_

Please send check payable to:

LTCSWI  
1040 Market Street  
Carlisle, IA 50047

**Location...The Plex at Christ  
Community Church, Ames**  
5501 George Washington Carver Ave

**Ceci Johnson, Executive Director, [Director@ltcswi.com](mailto:Director@ltcswi.com) or 515-989-6068**

(For Association Use Only)

Received \_\_\_\_\_ From \_\_\_\_\_

Check Date \_\_\_\_\_ Check # \_\_\_\_\_

Confirmed \_\_\_\_\_ Amount \$ \_\_\_\_\_